

25 YEARS PRORATED LIMITED WARRANTY



1. LIMITED WARRANTY 25 YEARS ON SUBSTRATES

Fortex Siding guarantees all its products installed and maintained according to the manufacturer's recommended guidelines.

This warranty applies solely and exclusively to the buyer of our products and the next owner of a structure on which our products are installed. This warranty cannot be transferred to any other subsequent owner.

Fortex Siding guarantees its products against the following events:

- Buckling
- Separating
- Fungal decay
- Chipping
- Cracking

In the case the warranty applies, the manufacturer's liability is limited to repair or replace, at the option of Fortex, siding with a manufacturing defect, exceeding the 5% margin of error (standard of industry). It is normal, because of the natural properties of wood, as it undergoes slight expansions or contractions. These variations will auto-correct with climate changes. In case of deterioration of the coating:

- a) During the first 5 years, Fortex Siding will pay an amount equal to the cost of repair or replacement (labor and equipment) of any product that would show any imperfections mentioned above on condition of acceptance of the costs by Fortex.
- b) Over the next 20 years, Fortex Siding will pay an amount equal to the cost of repair or replacement (hardware only), less a decreasing percentage of 5% per annum on the value of any product that would provide any imperfections mentioned above under condition of acceptance of the costs by Fortex Siding. Example: less 5% on 6th year, 10th year less 25% until the end of the 25th year less than 100%.

2. LIMITED WARRANTY 15 YEARS ON THE FINISH

The manufacturer applies a paint finish baked at the factory. The finish coating is guaranteed for 15 years from the date of purchase, when used under normal conditions. This warranty applies if the preventive maintenance prescribed in this guide and in the maintenance guide is respected.

Guarantee against finish failure excludes all dents, scratches and damage to the surface by the lack of maintenance, misuse, negligence, accidents, erosion, sand and other abrasives as well as the lack of prevention or protection. The finish failure must be clear and reasonable and must cover at least 10% of the wall area. Loss of gloss is not considered finish failure.

In case of damage to the finish:

- a) During the first 5 years, Fortex Siding will pay an amount equal (material and labor) to the cost, at the choice of Fortex Siding, to touch up, repaint or replace the siding.
- b) Over the next 10 years, Fortex Siding will pay an amount equal to the cost (hardware only) at the choice of Fortex Siding, to touch up, repaint or replace the siding. However, this amount will be equal to cost less a decreasing percentage of 18% per annum from the 6th to the 10th year and 2% from the 11th to the 15th year. Example: 6th year less 18%, end of the 25th year, less 100%.

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LIMITED WARRANTY 15 YEARS ON THE FINISH
100% MATERIAL AND LABOR COST 5 YEARS

3. EXCLUSIONS, LIMITATIONS AND RESTRICTIONS

We do not cover acts of God, force majeure or external causes which are not attributable to the manufacturer.

We do not cover the following risks without limitation, damages caused directly or indirectly to our products by: natural disasters, fire, lightning, smoke, the shock of objects, vandalism, flood, hail, tidal wave, weight of snow or ice, earthquakes, landslides, ground motion, volcanic eruptions, avalanches, damage being insured.

We do not cover damages caused by: transport, storage or installation in extreme conditions, poor installation, the illusion of deformation caused by nailing or any other cause, poor design, poor wall construction, structure on which the products are installed, swelling and / or chaps edges, vermin.

4. RESPONSIBILITIES OF THE PURCHASER OR OWNER

The owner and installer are responsible for the final inspection in terms of grade and finish of the product and that, even if the owner is absent at the time of installation. The installer must use common sense and relocate, cut or not install a product with defects, whatever the cause. Once the coating is installed it is considered accepted by the installer and the owner.

The buyer or owner must report to the manufacturer as soon as he is aware, at the latest within 30 days of the discovery of non-compliant products. Any declaration must be made in writing and accompanied by the invoice.

Access to the structure and a 60 days delay shall be granted to the manufacturer for inspection before starting any repair.

The failure of the owner or purchaser to comply with the requirements mentioned above will void any rights it has with respect to this warranty.

5. GOVERNING LAW

All matters relating to the implementation of this limited warranty will be dealt with under Canadian law.

The provisions of this warranty shall not preclude the application of any law of a province or a state which could, in some cases, prohibit certain limitations and exclusions specified in this warranty.

For more information on the product or on this warranty, please contact Customer Service at the following address:

